

Frequently Asked Questions and Answers (FAQs)

Question:- 1 I have not received or received but forget the PIN (Personal Identification Number) to access the status of my GPF account/GPF final payment.

Answer Register a complaint on this site indicating your name, GPF account no. (with prefix series such as GA, PWD, Med), particulars of present DDO, correspondence address etc.

Question:- 2 My GPF account does not show credits upto the on going month or shows some credits missing.

Answer:- (i) Transmission of GPF schedules to the respective GP Fund sections for posting in individual PF accounts takes time and posting of Accounts of a particular month is completed and uploaded on the site after a gap of about 4 months (say status of posting for the month of April is displayed in August). Hence, please wait for about 4 months to know the status of on going month.

(ii) In case of missing credits, please send complete detail of subscriptions showing Treasury Voucher No./Month, Total amount of Bill, copy of GPF schedules for that particular month etc. through the DDO.

Question:- 3 I have not received GPF statement for a particular year.

Answer:- (i) Statements are issued/got received to the DDOs/ their representatives in the 3rd week to July every year.

(ii) To get the same, you may approach your DDO.

(iii) You can also down-load the same from the site duly entering your PIN.

Sr. Accounts Officer (Fds-1)